

AVCARD (A Subsidiary of World Fuel Services, Inc.)

AVCARD, a subsidiary of World Fuel Services, Inc., is a full service aviation credit card processing company serving the needs of its customers (i.e., credit cardholders) and acceptors of the AVCARD credit card, which include fuel suppliers, merchants and vendors. AVCARD is the world's leading provider of aviation products and services throughout the world. AVCARD has over 30,000 cardholders, which include major corporations, charter operators, and governments.

In addition, AVCARD has over 6,000 card acceptors and fuel suppliers in over 190 countries worldwide. AVCARD's credit card, known as AVCARD, is accepted at more locations than any other aviation card at virtually every airport in the world. The card is utilized by over 30,000 cardholders worldwide and can be used to pay for virtually every aviation-related service, including pilot training, aircraft maintenance, fuel, ground services, consulting and much more.

Central to AVCARD's operation is its Service Card System (SCS) that has evolved and changed over the years to accommodate the company's growth and diverse services and products that have been added and changed to meet the needs of its customers and acceptors of AVCARD. The SCS has been developed to operate in an AS400 operating system environment. While its applications have served the needs of AVCARD's operation reasonably well, the company recognized that the functionality of the AS400 SCS needed to be improved and expanded to accommodate the growth of its business.

Meta Informatix worked with AVCARD's Vice President of Technology and Operations to identify, define, and document the high-level business and technical functional requirements for AVCARD's Service Card System. Meta Informatix prepared and developed process and workflow models that accurately reflected AVCARD's business and technical processes, its organizational structure, and information technology (IT) infrastructure to help identify, define and document the high-level business and technical functional requirements for AVCARD's Service Card System and logical data model. In addition, Meta Informatix identified and defined a proposed set of prioritized strategies and recommendations of feasible solutions to address the high-level business and technical requirements for AVCARD's new Service Card System.