

Blue Cross Blue Shield of North Carolina

Meta Informatix has work recently with Blue Cross Blue Shield of North Carolina to develop and implement an All Claim History and Inventory data warehouse (ACHI DW) on Teradata to support the actuarial data requirements of the Claims Analysis and Risk Assessment (CARA) department, to accurately determine the dollar liability amount and claim counts for all claims received but not processed for monthly reserve valuation purposes. The result of this work helped Blue Cross Blue Shield of NC (BCBSNC) achieve better than $\pm 2\%$ accuracy and greatly speed availability of results, significantly improving corporate financial statements as well as provide greatly improved forecasting of medical expense claims. In addition, ACHI DW was designed to meet the needs of Commercial Operations and Audit to monitor Claims Throughput and comply with Sarbanes-Oxley, HIPAA requirements, and Coordination of Benefits (COB) analysis.

A brief description of the work that was performed successfully for BCBSNC is as follows:

- Facilitated and developed the functional requirements and detail design requirements for an All Claim History and Inventory data warehouse (ACHI DW) on Teradata, capturing all medical, drug, mental health and dental claim data sources for BCBSNC
- Managed the design, development, testing and implementation of a proof-of-concept for the All Claim History and Inventory data warehouse (ACHI DW)
- Managed the design, development, testing and implementation of the All Claim History and Inventory data warehouse (ACHI DW)
- Coordinated the implementation of the ACHI DW on Teradata in the production environment for BCBSNC
- Developed a transition plan to assure that the internal resources of the Corporate Data Warehouse department for BCBSNC can support and the manage the ACHI DW over time